



COMMITMENT TO ACCESSIBILITY

Your commitment to inclusive, barrier-free tourism for *all* in South Tyrol

Haus Hohenrain

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General accessibility

We have a bus stop nearby.

This bus stop is 50 metres away.

The bus stop is called: Rodelstein

These buses stop at this bus stop: 233

We do not have a train station nearby.

We have a car park at the building.

We do not have a charging point for electric cars.

Electric cars use electricity.

Electric cars get electricity at a charging point.

We do not have an underground car park.

We do not have accessible rooms.

Our rooms do not have enough space for guests in wheelchairs.

We have accessible holiday flats.

We have an accessible holiday flat.

This holiday flat has enough space for guests in wheelchairs.

So you can move around easily.

And this holiday flat has a large bathroom.

There is more than 150 centimetres of space in every room of the holiday flat.

- In the bedroom.
- In the bathroom.
- In the kitchen.
- And in the living room.



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There is more than 80 centimetres of space next to the bed.

We do not have special rooms for guests with allergies.

An allergy is an illness.

People with allergies do not cope well with certain things.

For example, dust or cleaning products.

There is no fridge in the rooms.

We do not have a campsite.

Our website is accessible.

This is because our website follows these rules:

Web Content Accessibility Guidelines

This means:

All people can use and understand the information on our website.

For example, people with visual impairment can have the information read out loud.

There is a doorbell at our entrance.

You can speak into the doorbell.

And a member of staff will hear you.

The doorbell is more than 1 metre 20 high.

Your dog is welcome here.

Notes and other information:

Dogs on request

You can find other important information here.

The host has written this information for you.

This information is not in Easy Read.



For guests who need special food choices

We do not have vegetarian food.

This means:

All our food contains fish or meat.

We do not have vegan food.

This means:

All our food contains animal products.

Animal products are, for example:

- Meat.
- Fish.
- Eggs.
- Milk.
- Butter.
- And cheese.

The food and drinks are not halal.

Halal is Arabic and means allowed.

People who believe in Islam are called Muslims.

Muslims are only allowed to eat and drink things that are halal.

For example, Muslims do not eat pork.

The food and drink are not kosher.

Kosher means pure.

People who believe in Judaism are called Jews.

Jews may only eat and drink things that are kosher.

For example, Jews are not allowed to eat milk and meat together.

We do not have gluten-free food.

This means that there is gluten in the food.

Gluten is a protein in many types of grain.

For example, in bread or pasta.

Some people cannot eat gluten.

That is because these people have an illness.

The illness is called coeliac disease.



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For families with small children and strollers

We have an entrance without steps.

So you can push your buggy into the building.

The path to the entrance is good for buggies.

Buggies roll well on the path.

Our rooms have an extra single bed.

A child can sleep in this single bed, for example.

Our rooms also have a cot for small children.

You can put this cot next to the bed.

Children cannot fall out of this cot.

We do not have a baby changing table.

You cannot change your child's nappies on a baby changing table.

We do not have a special room for parents with children.

We do not have a playground outside.

We have a playroom.

We do not have a high chair in the dining room.

We do not have free childcare.

We do not have payed childcare.

You cannot rent a buggy.

You cannot rent a child carrier.

A child carrier is like a rucksack.

You can carry children in a child carrier.

For example, on a walk.

You cannot rent a bicycle with a child seat.



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For guests with a walking disability

We do not have a parking space for people with disabilities at the entrance.

The path to the entrance is good for wheelchairs.

Wheelchairs roll well on the path.

All the important doors in the building are at least 80 centimetres wide.

Do we have stairs?

So we have an elevator.

The elevator is bigger than 120 centimeters by 85 centimeters.

We do not have a ramp.

We do not have a stairlift.

So, you cannot use the stair lift to go up and down steps.

The accessible room has enough space for guests in wheelchairs.

There is more than 150 centimetres by 150 centimetres of space in the room.

You cannot get to the bed from both sides with a wheelchair.

There is less than 80 centimetres of space next to the bed.

You cannot borrow a care bed.

A care bed is a special bed.

You can make this bed higher or lower.

You cannot rent a bed lift.

A bed lift is an electronic device.

This device can lift someone from a wheelchair into bed.

We have a restroom/toilet.

There is less than 150 centimetres by 150 centimetres of free space in the restroom.

We have an accessible toilet.

There is less than 150 centimetres by 150 centimetres of space in the restroom.

There is more than 80 centimetres of space next to the toilet.

So wheelchairs can fit next to the toilet.

There is a grab bar on the wall in the accessible toilet.



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And this grab bar is fixed to the wall.

A grab bar is a rail.

People can hold onto this rail.

This makes it easier for people to get on and off the toilet.

You can get to the sink with a wheelchair.

And you can also roll under the sink with a wheelchair.

We have a shower.

The accessible bathroom has a level-access shower.

That means that the shower does not have a step or an edge.

And there is a lot of space to get in. The shower entrance is bigger than 75 centimetres.

The shower in the accessible bathroom has a fixed shower seat.

The shower in the accessible bathroom has a grab bar.

We have a swimming pool.

The swimming pool does not have a pool lift.

A pool lift is a device. This device can lift a person from a wheelchair into the swimming pool.

You cannot rent a wheelchair.

You cannot rent a walking frame.



For guests with a visual impairment

We do not have a tactile pathway to the building.

A tactile pathway has grooves.

People with a visual impairment can feel these grooves.

They can feel them with their white stick or with their feet.

The grooves show the way.

This way, people with a visual impairment can find the building's entrance.

We do not have tactile pathways in the building.

The steps in the building do not have good contrast.

No good contrast means that the steps are hard to see.

For example:

The floor and the edges of the steps are the same colour. This way, people with a visual impairment cannot see the steps easily.

The steps in the building are not tactile.

Not tactile means:

People with a visual impairment cannot feel the edges of the steps easily.

The path to the entrance is at least 2 metres high.

You cannot hit your head anywhere.

We do not have a dog walking area for guide dogs.

Our lift has buttons with Braille.

There is no speaker system in the lift.

The floors are not said out loud.

There is an information board in the lift.

The board shows you, for example:

- Where can you find the entrance?
- And where can you find the toilet?

We cannot send you the food menu by email.



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We cannot read the menu out loud to you.

Guests with a visual impairment cannot sit at the same table every day in the dining room.

Our staff do not know how to help people with visual impairment.

Our staff leaves your things in the same place in your room and bathroom.

Our staff will not move anything.

This means you can find your things easily.



For guests with a hearing impairment

We do not have a hearing loop for hearing aids.

A hearing loop is a device for people with a hearing impairment.

This device helps these people to hear better.

There is no visual display board in the lift.

This means you will not see which floor you are on.

We have no visual alarm system for emergencies.

This means that no light flashes in an emergency.

We do not have a vibrating signal.

There will be no signal when you are sleeping.

A vibrating signal is for example a pillow.

This pillow vibrates.

Our staff do not know how to help people with a hearing impairment.



For guests with learning difficulties or cognitive disabilities

Our website has information in Easy-to-read Language.

Our website has easy-to-understand information.

There are pictures and symbols as well as words.

We have different areas and floors.

Each area and floor is the same colour.

It might not be easy to find your way around.

There are no signs in the areas and floors.

It might not be easy to find your way around here.

The reception staff can give you information in an easy-to-understand language.

Our staff do not know how to help people with learning difficulties or cognitive disabilities.